



Kiosk Management

The kiosk is operated by the Motuike Trust as a significant contribution to enhancing the visitor experience on the island by

- Increasing awareness of the restoration project and the development of flora and fauna and translocations on Motuike
- Encouraging exploration of the island by boat owners, campers, and day trippers beyond the two main beaches, both ecologically and historically
- Providing general information to visitors, and supporting DOC staff and emergency services as required
- Recruiting potential new volunteers to the project
- Selling ice creams, hot drinks and some merchandise and thus also contributing to project funds.

Principles for kiosk operation

- As a minimum, operate the kiosk and guided tours (if resource available) daily from Dec 26 to Auckland Anniversary Day, and then weekends including Waitangi Day through to and inclusive of Easter weekend
- Ensure accurate and generally free (or low cost) information is available in a variety of forms (such as printed maps and self-guided tours)
- Sell the range of appropriate consumables and merchandise
- Engage visitors with stories of the project and island history
- Account for all money received
- Maintain standards of cleanliness, food handling, health and safety.

Kiosk Manager – has overall responsibility to:

- Arrange training for kiosk operators and guides each year
- Manage the roster of kiosk volunteers
- Oversee condition of kiosk and freezer operation
- Update H&S requirements – food safety certificate, fire extinguisher, First Aid box
- Manage stock throughout the summer
- Ensure transport is available for kiosk operators
- Liaise with kiosk operators
- Liaise with DOC ranger re generator and solar unit
- Ensure information for the public is up to date and well displayed.